

# INTERNET BANKING APPLICATION FOR REGISTRATION

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## Customer Details

Membership Number \_\_\_\_\_ Date \_\_\_\_\_ Surname/Organisation \_\_\_\_\_ Initials \_\_\_\_\_  
Mailing Address \_\_\_\_\_ Postcode \_\_\_\_\_  
Residential Address \_\_\_\_\_ Postcode \_\_\_\_\_  
Phone (Home) \_\_\_\_\_ (Work) \_\_\_\_\_ Mobile \_\_\_\_\_  
Email address(es) \_\_\_\_\_

## Transferring Funds

I/we wish to register for the following funds transfer option:

1. Pay anyone with SMS Security **OR**  2. Pay anyone with password **OR**  3. Nominated accounts only

### 1 Pay Anyone with SMS Security

If you are registered for SMS Security, a code will be sent to your mobile phone via SMS when performing certain actions. You will be required to enter this code before the action can be processed. Actions requiring the use of a code include transferring money to a new Heritage or inter-bank payee for the first time, updating your contact details or paying a special-limit biller for the first time. You must have your mobile phone number listed above to register for this service.

I/We authorise a daily limit of:

1. \$ \_\_\_\_\_ \* (max \$25,000) for payments to other Heritage membership numbers via Pay Anyone with SMS Security
  2. \$ \_\_\_\_\_ \* (max \$25,000) for payments to accounts at other financial institutions via Pay Anyone with SMS Security
- \*If you do not specify a daily limit, a default daily limit as specified in the Fees and Limits Guide will be applied.*

### 2 Pay Anyone with Password

If you wish to transfer funds to new Heritage or inter-bank payees, you'll need to enter a Pay Anyone password. You will need to acknowledge receipt of this password further on in this form.

I/We authorise a daily limit of:

1. \$ \_\_\_\_\_ \* (max \$5,000) for payments to accounts under other Heritage membership numbers via Pay Anyone with Password
2. \$ \_\_\_\_\_ \* (max \$5,000) for payments to accounts at other financial institutions via Pay Anyone with Password  
*(If you are faxing your request, we will contact you to issue a Pay Anyone password.)*

*\*If you do not specify a daily limit, a default daily limit as specified in the Fees and Limits Guide will be applied.*

I acknowledge a Pay Anyone password has been issued / changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### 3 Nominated accounts only

I/we wish to  add **OR**  remove the following specific accounts: \_\_\_\_\_

Heritage membership numbers and account type: \_\_\_\_\_

**AND/OR** The following accounts at other financial institutions, with a daily limit of \$ \_\_\_\_\_ \* (maximum \$25,000)

For on-line account daily limit of \$ \_\_\_\_\_ (combined default limit is \$50,000 for all on-line accounts)

Name of institution \_\_\_\_\_ BSB No. \_\_\_\_\_ Account No. \_\_\_\_\_

Account name \_\_\_\_\_ Payee's statement reference (e.g. Rent B. Smith)

Name of institution \_\_\_\_\_ BSB No. \_\_\_\_\_ Account No. \_\_\_\_\_

Account name \_\_\_\_\_ Payee's statement reference (e.g. Rent B. Smith)

*\*If you do not specify a daily limit, a default daily limit as specified in the Fees and Limits Guide will be applied.*

## BPAY

I/we wish to register for BPAY with the following daily limits:

Overall daily limit \$ \_\_\_\_\_ Special-limit biller daily limit \$ \_\_\_\_\_  
(unlimited if not specified) (\$0 if not specified. Must be less than or equal to overall limit. Maximum \$25,000)

Note: A special-limit biller is a BPAY biller where money transferred to that biller may be accessible as cash. e.g credit cards, sports betting accounts

## eStatements

eStatements are electronic versions of your statements that can be accessed through internet banking. When you register for eStatements you'll no longer receive paper statements which is more convenient for you, and better for the environment.

Some things you need to know:

- Once you register an account for eStatements, you will no longer receive a paper statement for the account
- You will need to provide a valid email address, which must be regularly checked so we can tell you when your statement is ready and provide you with information from time to time
- We may remove accounts from being viewable through eStatements. If this happens, paper statements will resume for those accounts.
- You may enable or disable accounts for eStatements at any time using the preferences section in Heritage on-line, completing this form or by calling 13 14 22

I/we wish to nominate **all** of our accounts for eStatements

**OR**

I/we wish to  add

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Have you nominated any loan or credit accounts for eStatements?**

Yes - **All** parties to the membership must sign this form in the Confirmation section

## Mobile Banking

Heritage mobile banking is the safe, secure and quick way to transact on the go 24 hours a day, seven days a week. Get account balances, list recent transactions, pay bills and transfer funds to existing payees. Download the Mobile Banking App from the App Store.

## Password Acknowledgement

### One to sign membership

I acknowledge a login password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

**OR**

### Two to sign membership

To maintain the integrity of the two to sign authority, login and authorisation passwords should be given to different parties to the account and passwords should be kept confidential.

I acknowledge a login password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

I acknowledge an authorisation password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

## Confirmation

I/We confirm that the above details are true and correct and that I/we wish to register for the Heritage internet banking facility. I/We further acknowledge that I/we am/are bound by the terms and conditions of the Heritage internet banking services as set out in the guides to Heritage products which I/we have been supplied with.

### Membership party 1

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### Membership party 2

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### Membership party 3

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### Membership party 4

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Branch use only	Coded	Checked	Signature/s verified