

## Member details

Membership number \_\_\_\_\_ Date \_\_\_\_\_ Member name \_\_\_\_\_ Initials \_\_\_\_\_  
Phone \_\_\_\_\_ Mobile \_\_\_\_\_  
Email \_\_\_\_\_

## Transferring Funds

I/we wish to register for the following funds transfer option:

1. Pay anyone with SMS Security **OR** 2. Pay anyone with password **OR** 3. Nominated accounts only

\*If you do not specify a daily limit, a default daily limit as specified in the Fees and Limits Guide will be applied.

### 1 Pay Anyone with SMS Security

If you are registered for SMS Security, a code will be sent to your mobile phone via SMS when performing certain actions.

I/We authorise a daily limit of:

1. \$ \_\_\_\_\_ \* (max \$40,000) for payments to other Heritage membership numbers
2. \$ \_\_\_\_\_ \* (max \$40,000) for payments to accounts at other financial institutions

### 2 Pay Anyone with Password

If you wish to transfer funds to new Heritage or inter-bank payees, you'll need to enter a Pay Anyone password. You will need to acknowledge receipt of this password further on in this form.

I/We authorise a daily limit of:

1. \$ \_\_\_\_\_ \* (max \$5,000) for payments to accounts under other Heritage membership numbers
2. \$ \_\_\_\_\_ \* (max \$5,000) for payments to accounts at other financial institutions

I acknowledge a Pay Anyone password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### 3 Nominated accounts only

I/we wish to add **OR** remove the following specific accounts:

Heritage membership numbers and account type: \_\_\_\_\_

**AND/OR** The following accounts at other financial institutions, with a daily limit of \$ \_\_\_\_\_ \* (maximum \$40,000)

For online account daily limit of \$ \_\_\_\_\_ (combined default limit is \$50,000 for all online accounts)

Name of institution \_\_\_\_\_ BSB No. \_\_\_\_\_ Account No. \_\_\_\_\_

Account name \_\_\_\_\_ Payee's statement reference (e.g. Rent B. Smith)

Name of institution \_\_\_\_\_ BSB No. \_\_\_\_\_ Account No. \_\_\_\_\_

Account name \_\_\_\_\_ Payee's statement reference (e.g. Rent B. Smith)

## BPay

I/we wish to register for BPAY with the following daily limits:

Overall daily limit \$ \_\_\_\_\_ Special-limit biller daily limit \$ \_\_\_\_\_

(unlimited if not specified)

(\$0 if not specified. Must be less than or equal to overall limit. Maximum \$40,000)

Note: A special-limit biller is a BPAY biller where money transferred to that biller may be accessible as cash. e.g credit cards, sports betting accounts

## New Payments Platform (NPP) Faster Payments

If you wish to use NPP faster payments you will be required to accept the terms and conditions through the Mobile Banking app. The default limit will be \$5,000, if you require a lower limit please specify below.

\$ \_\_\_\_\_ (min \$3 - max \$5,000)

## eStatements

eStatements are electronic versions of your statements that can be accessed through internet banking. When you register for eStatements you'll no longer receive paper statements which is more convenient for you, and better for the environment.

Some things you need to know:

- You will need to provide a valid email address
- We may remove accounts from being viewable through eStatements. If this happens, paper statements will resume for those accounts.
- You may enable or disable accounts for eStatements at any time using the preferences section in Heritage Online, completing this form or by calling 13 14 22

I/we wish to nominate **all** of our accounts for eStatements

**OR**

I/we wish to add

|       |       |
|-------|-------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

**Have you nominated any loan or credit accounts for eStatements?**

Yes - **All** parties to the membership must sign this form in the Confirmation section

## Password Acknowledgement

### One to sign membership

I acknowledge a login password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

**OR**

### Two or more to sign membership

To maintain the integrity of the two to sign authority, login and authorisation passwords should be given to different parties to the account and passwords should be kept confidential.

I acknowledge a login password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

I acknowledge an authorisation password has been issued/changed

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

## Confirmation

I/We confirm that the above details are true and correct and that I/we wish to register for the Heritage internet banking facility. I/We further acknowledge that I/we am/are bound by the terms and conditions of the Heritage internet banking services as set out in the Guide to Heritage Deposit Products which I/we have been supplied with.

I/We acknowledge we may need to be contacted for this request to be processed in full.

### Membership party 1

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### Membership party 2

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

|                 |       |         |                      |
|-----------------|-------|---------|----------------------|
| Branch use only | Coded | Checked | Signature/s verified |
|                 |       |         |                      |